

The background features a large, abstract graphic composed of several overlapping shapes. A large orange semi-circle is positioned in the upper left. To its right is a vertical rectangular bar with a light orange-to-white gradient. Below the orange semi-circle is a dark brown shape that curves downwards and to the right. To the right of this brown shape is a dark blue shape that also curves downwards and to the right. At the bottom, there are two light blue shapes: a wide, shallow one on the left and a narrower, taller one on the right, partially overlapping the dark blue shape above it.

**ANNUAL REVIEW REPORT
2020**

**Review of Artistic
Education**

Sciendo Support Centre

Sciendo is constantly working on improving the services provided. Therefore, another new solution has been implemented and provided for the Editors to use - Sciendo Support Centre. Sciendo Support Centre is a dedicated tool for reporting and tracking requests, questions and problems.

Tickets might be logged in two simple ways:

- 1) Via regular email sent to support@sciendo.com. The system registers the notification as a new ticket and sends confirmation to the sender.
- 2) Via service desk available at <http://support.sciendo.com> that provides a selection of categories to choose from. Service desk requires a completion of the online inquiry form.

Once a new ticket is logged in, Sciendo's Customer Service assigns it to the exact person responsible for solving the specific issue. The system not only helps both parties to avoid exchanging of unnecessary e-mails, but also provides up to-date information on what stage the reported problem currently is at.

Usage Statistics

Journal Page Clicks	Page clicks	Unique clicks
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Product page	795	610
Content page	8947	6946

Downloads & Views Clicks	Clicks
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HTML- downloads	15
PDF- downloads	13118
Abstract- views	22
Toc- Views	44

Product page – the main page of the journal, where the cover, description and supplementary materials are located.

Content page – the archive, with issues and articles.

Clicks – the total number of times a specific website has been accessed. Page impression happens anytime a page is loaded through the browser.

Unique clicks - an individual user who has accessed the site; determined by the IP address of a computer or device.

Publication Statistics

Issue	No. Articles	Cover Date
19/1	21	04.2020
20/1	19	04.2020

Abstracting & Indexing Services

Services indexing the journal:

Baidu Scholar
Cabell's Whitelist
CEEOL - Central and Eastern European Online Library
CEJSH (The Central European Journal of Social Sciences and Humanities)
CNKI Scholar (China National Knowledge Infrastructure)
CNPIEC - cnpLINKer
Dimensions
DOAJ (Directory of Open Access Journals)
EBSCO (relevant databases)
EBSCO Discovery Service
ERIH PLUS (European Reference Index for the Humanities and Social Sciences)
Google Scholar
Index Copernicus
J-Gate
JournalTOCs
KESLI-NDSL (Korean National Discovery for Science Leaders)
Microsoft Academic
MyScienceWork
Naviga (Softweco)
Primo Central (ExLibris)
ProQuest (relevant databases)
Publons
QOAM (Quality Open Access Market)
ReadCube
Semantic Scholar
Summon (ProQuest)
TDOne (TDNet)
Ulrich's Periodicals Directory/ulrichsweb
WanFang Data

Abstracting & Indexing Services

Accepted, indexation pending:

Naver Academic
Sherpa/RoMEO

Application pending:

Educational Research Abstracts Online
ERIC (Education Resources Information Center)
IBR (International Bibliography of Reviews of Scholarly Literature in the Humanities and Social Sciences)
IBZ (International Bibliography of Periodical Literature in the Humanities and Social Sciences)
Research into Higher Education Abstracts
SCImago (SJR)
SCOPUS

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